



SONGBIRD

Transforming Lives

Songbird is taking the COVID-19 situation very seriously given the risks it poses to the people we support and our staff. We understand these times are troubling for everyone and we want to let you know we are doing everything we can to protect the people we support through this.

At this stage we have a number of preventative measures in place including:

- Emergency Quarantine plans in each of our SIL homes
 - Increased Infection Control Procedures
- Temporary closure of our Drums Alive program
- Centralised storage of key resources required for providing personal care
 - Staff working from home policy
 - Backup staffing plans
- Visitor restrictions in our homes

We will continue to assess and monitor the situation and put additional measure into place accordingly.

If you would like to discuss any of this further, please let us know and we'll give you a call. If there are any serious developments will we write to you again to keep you informed.

Yours sincerely,
The Songbird Team.



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