



SONGBIRD

Personalised Support
to Transform Lives

Hello everyone,

A short note to emphasise that Songbird is continuing to actively manage Covid-19 prevention, in-line with the NSW Health guidance for disability providers. Given the lockdown recently announced for the Newcastle and Hunter regions we are required to:

Community Access

- Suspension of community access supports unless support can be provided in a home environment setting

Day Programs

- Suspension our Drums Alive program
- Suspension of Hydrotherapy programs

Support Independent Living

- Exclude all visitors from homes, except those providing [essential caring functions](#)
- Supports to residents who are unable to attend their external day programs
- Provide day time supports to residents who are unable to attend their external day programs

You can see the full the list of measure we are implementing on the [NSW Health webpage](#)

We will begin to investigate providing Drums virtually for those participants who would be interested in this service.

If you believe non-attendance at a day programs or other supports would result in a risk of harm to the person with disability or others please let us know as soon as possible and we will discuss alternate arrangements. Please call us on 02 4048 4220 option 5 if you believe this is the case.

We will continue to monitor the situation and will return to normal operations once the lockdown measures have concluded.

We understand the impact of these changes on the people we support and their support network through this period. If there is something we can help with please contact us directly and we will see what we can do. We really appreciate everyone's patience and understanding through this period.

Your sincerely,

The Songbird Team.